



Stockholm, Sweden

Dear Randall,

We tried for a number of years to arrange for you to be the keynote speaker at our annual conference. We are thankful that this year you were finally able to speak at Sweden's national conference held in Helsingør, Denmark.

You did a wonderful job. Your presentations were brilliant. In fact, based on our delegate evaluations, I can say your speeches could not have been better! You gave us important information, valuable insights, a great experience and a big laugh.

We will remember your remarkable presentation long after our conference is over.

I look forward to working with you again.

Best regards

Gunnar Öhrn

President

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